**Public Service Commission of South Carolina** 101 Executive Center Dr., Suite 100 Columbia, SC 29210



Phone: 803-896-5100 Fax: 803-896-5199

**Print** 

**Complaint Form** 

2012 OCT 10 PM 12: 02

www.psc.sc.gov

OM PIZINANI VI	Legal Representativ	e Information:	* Requi	red Fields	SERVICE
me *	Betsey O'Brien				SION
	Local Resident				
	11151 Turtle Bay Co	ourt			
-		SC	29708	Phone * 803-80	2-4484
y, State Zip *			23700		
nail *	Betseyob@comport				
me of Utility	Involved in Compla	int: * TCUD		the state and of this	o form
			Hete the attachmen	t located at the end of thi	5 IOIII.
Billing Error/A Disconnection Service Issue	of Service P	Deposits and Credit Payment Arrangem Meter Issue	ents	Wrong Rate Water Quality  Water Service (TCW	Refusal to Connect Service Line Extension Issue S) are outrageous
ve von contact	ed the Office of Regul	atory Staff (ORS)	)? * [] Yes [X]	Name of ORS Contact:	
oncise Stateme	ent of Facts/Compla	int: * (This section	on must be comple	ted. Attach additional inf	ormation to this page if necessary.)
ne docket num	ber for this case is: 2	2012-177-WS			
nou nolledo Lab	ce Wiley due to their t	iailure of mainter	iance.		
ney ponute Lan	e verey due to their i	and Committee			
later quality is	not very good.				
hav have had i	3 increases over the	nast 6 vears			
ricy have had .	, macases over an	police y series			
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o not allow this	s water increase!				
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STATE OF SOU	YORK	)		/	Processed By D
COUNTY OF _		) verify tha	nt I have read my ∝		2012
COUNTY OF _	YORK Betsey O'Brien mplainant's Name *	) verify tha	at I have read my o		2012 arte *
COUNTY OF _	Betsey O'Brien		$\mathcal{A}$ —	e Du	2012
COUNTY OF	Betsey O'Brien mplainant's Name *		$\mathcal{A}$ —	Complainant's Signature *	2012 arte *

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Date: 10/7/2012						<u> </u>	
Complainant o	Legal Representative	Information:	* Req	uired Fields			
Name *	Daniel O'Brien						
Firm (if applicable)	Home Owner						
Mailing Address *	11151 Turtle Bay Cour	t					
City, State Zip *	Tega Cay	sc	29708	Phone *	803-802-4484	al .	
E-mail *	dbobrien@comporium.	.net					
Name of Utility	Involved in Complaint	: * TCUD					
NOTE: If	AT&T is the utility involve	ed, please comp	lete the attachme	nt located at the	end of this form.		
Billing Error/	of Service Paym Mete Sific) Proposed Increas	osits and Credit ment Arrangeme or Issue se in Water Ra	tes by Tega Ca	Name (	ity L e (TCWS) are outra	efusal to Connect S ine Extension Issue geous	
Have you contact	ted the Office of Regulator	ry Stail (UKS):	Yes 🖂	ORS Con	tact:		
Canaisa Statom	ent of Facts/Complaint	* (This section	n must be comple	sted Attach addit	ional information to the	nis nage if necessar	
	ber for this case is: 2012		i must be compre	Aca. Attach addit	ional information to a	ns page it necessar.	,,,
They appear to	take the increases and th	nen do nothing	to improve the	ir service. They	pollute Lake Wiley	all the time.	
Relief Requeste	ed: * (This section must be	completed. Atta	ach additional in	formation to this	page if necessary.)		
Do not allow this	s water increase!						
STATE OF SOUT	TH CAROLINA	) VEI	RIFICATION				
COUNTY OF	YORK	)					
	IOKK	,				Internal Us	e Only
I, D	raniel J O'Brien	verify that I	have read my co	mplaint filed on	10/7/2012	Processed By	e Only  Date